How to refer clients into the
Community Care Hub

When working in community, you may encounter clients who need more help than one session or appointment can offer. When a client's basic needs aren't being met, it's hard to talk health goals or next steps. We're here to help with the Community Care Hub (CCH).

How Client Referral works:

1

Referral Partner sends client details
Client is referred into the CCH by a referral partner directly through (Care Coordination Systems (CCS) or via the partner referral form

2

Assignment to the right fit partner
The CCH receives the referral and matches the client with a care coordinator based on their unique cultural and community needs

3

Status Updates and Closing the Referral Loop
Referral partners can opt to receive reports from their referred clients on their status

Access the Partner Referral Form

Our partner referral form helps us match your client with someone who understands their unique needs and can be with them every step of the way. This service is completely FREE, fill out our short online form with the client and someone will be in touch to help.

Scan now to get started or find the form on our website!!

The value to your clients: Connection to a dedicated community based Care Coordinator

The Community Care Hub helps pool community organizations' capacity through a network of care for those who would benefit from a relationship with a dedicated care coordinator.

When you refer someone to the Community Care Hub, they are connected to a Community-Based Care Coordinator who can help them navigate and access the resources they need. These workers are often from the same communities as those they support and bring deep understanding, trust, and cultural relevance to their work. There is also no time restriction for how long a client can work with their care coordinator.

Working with our care coordinators is a FREE service, and not time bound. Clients are discharged when they feel ready and are able to meet their personal health goals.

better health together

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