

EMAIL SUBJECT: Better Health Together Community Hub: Update to Privacy Policy

Hello [FIRST\_NAME]

We are contacting you since you have consented to receive care coordination or case management services via the [Community Care Hub in Eastern Washington](#) and our partner [NAME OF ORGANIZATION]. We're reaching out to inform you of important updates to Better Health Together's Privacy Policy, effective April 27, 2026. Our updated Privacy Policy provides details on how we collect, use, and store your information.

The key update includes:

- If you are enrolled in Medicaid (Apple Health), we will share information about referrals and support needs with the Washington State Health Care Authority in order to comply with our agreements under the Medicaid Transformation Project.

Your care coordinator at [NAME OF ORGANIZATION] will also reach out to you in the next few days or weeks with an updated Consent to Services and Authorization to Share Information form. Please sign by May 31.

We encourage you to review our updated Privacy Policy (attached) to understand how we handle and disclose your information.

Thanks,

Better Health Together

[www.betterhealthtogether.org](http://www.betterhealthtogether.org)