



Community Care Hub Weekly Partner Update

Monday, September 21, 2026

Hi Partners,

Happy Monday! Here are this week's Community Care Hub updates, reminders, and upcoming trainings.

As a reminder, please make sure you check the Partner Portal regularly. Information shared in these weekly updates, along with other important Hub resources and updates, can always be found there.

What you need to know this week

- **Partner Management Workflow Now Available**

You can now find the Partner Management Workflow under Documents on the Partner Portal.

- **Missed the Impacts of H.R. 1 Webinar?**

If you missed the [Impacts of H.R. 1 webinar](#), the recording is now available! This webinar was created for community organizations and community health professionals across the Eastern Washington region.

The webinar covers the federal changes coming to Apple Health, what they may mean for our region, and how Accountable Communities of Health are preparing for these changes.

You can find the recording under Webinars on the Connect with Health Insurance page.

- **Simplified Consent Forms Coming to C2**

Our simplified consent forms will be going live in Connect2 (C2) this week and will be available in English, Russian, Spanish, and Marshallese.

There is no need to have existing clients re-sign anything. The simplified forms will be available in C2 for you to use with clients going forward.

What BHT needs from you this week

- **Help Us Identify Family Resource Centers in Our Network**

We're taking a quick inventory to better understand which of our partner organizations operate a Family Resource Center (FRC) or may already be doing work that meets the definition—even if "Family Resource Center" isn't in the program's name.

An FRC is generally a welcoming place where families can get connected to information, resources, referrals, and other supports. This may include helping families identify their needs and strengths, connect to services, set goals, and determine next steps.

Does your organization operate a program or location that sounds like this? If yes, please email your Program Manager with the name of the program or location and the community or counties it serves. Not sure if your program qualifies? That's okay! Email your Program Manager with what you have, and we can take a closer look together. There's no survey or formal process—we're simply trying to get a better picture of the FRC resources that may already exist across our network.



Support

- **HR1 Statement of Work (SOW)**

BHT is giving additional funding to each Hub partner to support HR1 work. The contract and full communication with additional information will be coming **later this week**.

Additional funding is available to support HR1 work. To qualify for quarterly payments, organizations must:

- An active Hub contract.
- A current WAHBE Network Partner Navigator Services Cooperative Agreement in place with BHT.
- At least one staff member who is an active Navigator or at least one staff member actively completing Navigator training.

Note that #2 and #3 are requirements of the current Hub contract.

- **Upcoming C2 Trainings**

Our C2 trainings are right around the corner! Please make sure you are registered for the training that applies to you.

- **Supervisor C2 Training**

Wednesday, September 30 | In person at the BHT Office

This training is mandatory for supervisors. Supervisors who attend the September 30 training will not be required to attend the CBW training on October 1.

[\[Register for the Supervisor C2 Training\]](#)

- **CBW C2 Training**

Thursday, October 1 | In person at SFCC

This training is mandatory for CBWs. Please register in advance and plan to attend in person.

[\[Register for the CBW C2 Training\]](#)

- **Schedule time with your Program Manager**

Your Program Manager is here to support you! Whether you have a quick question, need one-on-one support, or want to talk through something specific to your organization, you can schedule time directly with your Program Manager whenever you need it.

Use the scheduling link to find a time that works for you and connect directly with your Program Manager.

[Click here to connect with Hailey](#)

[Click here to connect with Liz](#)