Community Care Hub Weekly Partner Update

Monday, October 26, 2026

Hi Partners,

Happy Monday! Here are this week's Community Care Hub updates, reminders, and upcoming trainings. As a reminder, please make sure you're checking the Partner Portal regularly. Information shared in these weekly updates, along with other important Hub resources and updates, can always be found there

What you need to know this week

- **Shoutouts & Celebrations!**
  You're doing incredible things, and we want to celebrate them! We're creating a dedicated space in our newsletter to recognize promotions, personal milestones, accomplishments, and client success stories across our network. We may work across different organizations and communities, but we're all part of something special! **A HUGE shoutout to Ashley Gingrich!** We're kicking things off by celebrating one of our day ones, Ashley Gingrich! Ashley has worked tirelessly to support clients at Frontier Behavioral Health (FBH) while helping patients at Holy Family Hospital connect with the resources and services they need. Ashley has accepted a well-deserved promotion at FBH! She'll be stepping into a supervisory role supporting the Community-Based Workers (CBWs) dedicated to the Community Care Hub.
  Ashley knows firsthand the heart and dedication it takes to be a CBW, and we're excited to see her bring that experience into a leadership role. Congratulations, Ashley! We're thrilled for you—and not the least bit surprised!
- **Data Reports Coming This Week**
  Keep an eye on your inbox! Data reports are expected to be sent out by the end of this week. Thank you for your continued work collecting and submitting your data!

What BHT needs from you this week

- **Who Should We Celebrate Next?**
  Have a teammate who deserves recognition, a success story to share, or a milestone to celebrate? We'd love to feature more of the incredible people and work happening across our network.
  Chick here to submit a shoutout!

Support

Open Enrollment Begins November 1!

Open enrollment runs from **November 1, 2026, through January 15, 2027**. Stay up to date with the latest information and resources on our Navigator Page. Please share this resource with clients who need help understanding their health insurance options or connecting with our Navigator team.
Visit our Navigator Page

- **Join Us for Insurance 101!**
  Open enrollment runs from **November 1, 2026, through January 15, 2027**. Join us November 5th to learn how your organization can help clients understand their insurance options and get or keep health coverage.
  This webinar will cover:

Types of insurance plans available.
  - How to help clients find information and support.
  - How H.R.1 changes will affect coverage, work requirements, and renewal periods.

Everyone is welcome—you do not need to be a trained navigator to attend!
Register here: Insurance 101

- **Schedule time with your Program Manager**
  Your Program Manager is here to support you! Whether you have a quick question, need one-on-one support, or want to talk through something specific to your organization, you can schedule time directly with your Program Manager whenever you need it.
  Use the scheduling link to find a time that works for you and connect directly with your Program Manager.

Click here to connect with Hailey
Click here to connect with Liz