



Community Care Hub Weekly Partner Update

Monday, October 19, 2026

Hi Partners,

Happy Monday! Here are this week's Community Care Hub updates, reminders, and upcoming trainings. As a reminder, please make sure you're checking the Partner Portal regularly. Information shared in these weekly updates, along with other important Hub resources and updates, can always be found there

What you need to know this week

- **ASAP Interpreter Services: Need an Account?**

BHT partners can access live interpreter services through ASAP Translation Services at **no cost** to your organization, including on-demand phone and video interpretation and scheduled remote interpretation.

New to the network or don't have an ASAP account yet? Please email [Liz](#) to start the setup process.

What BHT needs from you this week

- **Client Outreach Reminder: Use "Community Care Hub"**

When speaking with clients or leaving voicemails, please use the phrase "Community Care Hub." This is the name clients see when they are referred, so using consistent language helps them recognize who is contacting them and understand how the outreach connects to their referral.

The script is located on the [Partner Portal](#) under Document Library > Resources > Community Care Hub Outreach Script

Support

- **Join Us for Insurance 101!**

Open enrollment runs from **November 1, 2026, through January 15, 2027**. Join us to learn how your organization can help clients understand their insurance options and get or keep health coverage.

This webinar will cover:

Types of insurance plans available.

- How to help clients find information and support.
- How H.R.1 changes will affect coverage, work requirements, and renewal periods.

Everyone is welcome—you do not need to be a trained navigator to attend!

[Register here: Insurance 101](#)

- **Schedule time with your Program Manager**

Your Program Manager is here to support you! Whether you have a quick question, need one-on-one support, or want to talk through something specific to your organization, you can schedule time directly with your Program Manager whenever you need it.

Use the scheduling link to find a time that works for you and connect directly with your Program Manager.

[Click here to connect with Hailey](#)

[Click here to connect with Liz](#)

