



Community Care Hub Outreach Script

Hello, my name is ____.

[Community Based worker name].

I am calling from the Community Care Hub*.

You reached out recently from ____.

[describe any information about how this person was connected to the HUB. Examples include:

- From 211
- Through your social worker
- From your self referral that you submitted online

The available details are provided in the referral notes in C2.]

I can help you find and navigate local resources. The HUB services are free and available to anyone.

[Include details from their request from the referral notes in C2]

[First and Second Outreach]

Please give me a call back and let me know what I can help you with. If you get my voicemail, let me know the best time to give you a call back. I will also reach out again soon.

[Third Outreach]

Please give me a call back and let me know what I can help you with. This is the last time I will reach out to you. The HUB is available anytime though. Give me a call or submit another referral the way you did before and we can discuss your needs.

You can reach me at ____.

[Detail your contact information]

*We ask that you when completing Hub work, you refer to yourself and us as the Community Care Hub.